

# Workload Trends 2020 Q3

# Activity continued to fall during post-lockdown period in Q3

# Weighted Balances (%)

Weignited Datances	(70)
2019 Q3	-1
2020 Q3	-15
Total on Delega	
Tender Prices	
New Work	
2019 Q3	+39
2020 Q3	+15
R&M Work	
2019 Q3	+40
2020 Q3	+14
Order Books	
2019 Q3	-16
2020 Q3	-8

## Over the Next 12 Months Expected Workload

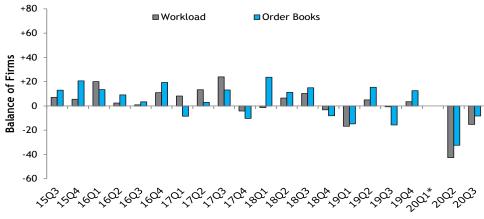
2019 Q3	0
2020 Q3	+12

#### Expected Orders

Expected orders	
New Work	
2019 Q3	-8
2020 Q3	+2
R&M Work	
2019 Q3	-5
2020 Q3	+7

- In Q3, 15% of British firms, on balance, reported a fall in workloads, the second consecutive annual decline.
- 9 of the 10 sectors saw workloads decline, with airports (-86%) reporting a new record-low balance.
- Order books fell for 8% of firms on balance, but 12% expect increased workloads during the next 12 months.
- Hiring for all types of worker fell in annual terms for the second quarter in a row in Q3, but outlook positive.
- Tender price balances for new work and R&M were the lowest in nearly eight years.
- 15% of firms cited issues with the supply of materials/ products, the highest proportion in nearly seven years.

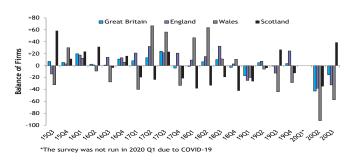
## Change in Workloads and Order Books - Great Britain



\*The survey was not run in 2020 Q1 due to COVID-19

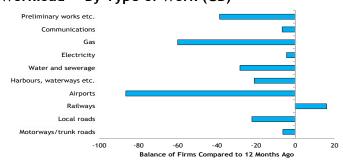
# Trends in Workload

#### Workloads Compared to 12 Months Ago



Despite the easing of lockdown restrictions, annual workloads fell, on balance, across Britain for a second consecutive quarter in Q3. On balance, 15% of firms, reported a decrease in workloads on a year ago, compared to a balance of -43% in Q2, which was the lowest in nearly 11 years. Overall, half of the respondents reported that workloads had fallen, and 34% reported that they had increased. In England, 32% of firms, on balance, reported a fall in workloads, the second consecutive quarter of annual decline. In Wales, 57% of firms, on balance, reported a fall in workloads in Q3, up from a survey-record low balance of -92% in Q2, but signalling the second consecutive quarter of annual decline. After reporting a negative balance (-35%) in Q2, workloads increased in Scotland compared to a year ago, according to 39% of firms, on balance.

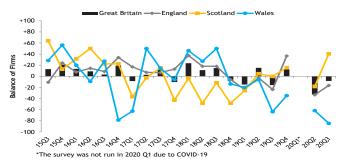
## Workload - By Type of Work (GB)



9 out of 10 sectors in Great Britain reported that workloads fell compared to a year earlier, on balance, in Q3. The sector that reported the weakest balance in workloads in Q3 was airports, with 86% of firms reporting an annual fall. This was the lowest balance since records began in 2005 Q1. Gas (-60%), water and sewerage (-28%) and local roads (-22%) all reported negative annual balances for the second consecutive quarter in Q3. For gas, this was the lowest balance in nearly five years. Despite improving from Q2, the annual balances for preliminary works (-39%), harbours and waterways (-21%), communications (-7%) and electricity (-4%) all remained negative in Q3. A negative balance of 6% was also reported for motorways/trunk roads. Meanwhile, railways was the sole sector reporting an increase in workloads in Q3, according to 16% of firms, on balance.

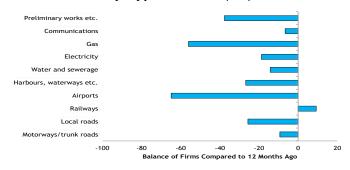
# Trends in Orders and Future Expectations

## Orders Compared to 12 Months Ago



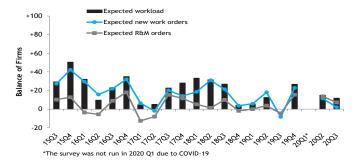
Civil engineering contractors reported that order books in Great Britain fell in annual terms for the second quarter in a row in Q3. Orders declined compared to 12 months ago despite the balance improving to -8% in Q3, from a nine-year low of -32% in Q2. Overall, 44% of firms reported that orders had decreased and 36% of firms, on balance, reported a decline in orders in Q3, compared to a balance of -33% in Q2. Overall, 46% of firms reported that orders had fallen and 30% reported that they had risen. In Wales, orders fell on an annual basis for the second consecutive quarter, according to a balance of 85% of firms, the lowest balance since 2010 Q2. After falling in Q2, orders in Scotland increased, on balance, according to 40% of firms. This marked the highest balance since 2016 Q2.

#### Order Books — By Type of Work (GB)



In Q3, nine sectors experienced a fall in order books compared to 12 months ago, on balance. Airports reported the largest negative balance, with nearly two-thirds (-65%) of firms reporting a decrease in orders, whilst gas (-56%) and local roads (-26%) recorded the lowest balances in almost two years. Although the orders balance for preliminary works (-38%), harbours and waterways (-27%) and communications (-7%) improved from Q2, they all remained in negative territory in Q3. Negative annual balances were also recorded in electricity (-19%), water and sewerage (-14%) and motorways/trunk roads (-9%). Railways was the only sector reporting an increase in order books in Q3, according to 9% of firms, on balance.

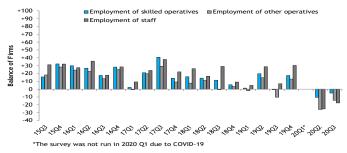
#### **Expected Future Trends in the Next 12 Months**



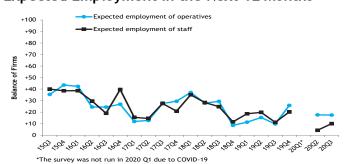
On balance, 12% of firms in Great Britain reported that workloads are expected to increase in the next 12 months. In England, this figure was 28% and in Wales, only 5% of firms, on balance, expected workloads to rise. However, in Scotland, expectations remained weak for a second consecutive quarter, with 17% of the respondents, on balance, expecting a fall in workloads over the next 12 months. For new work orders, only 2% of British firms anticipated an increase in the next 12 months, on balance. By nation; England (30%), Wales (-29%) and Scotland (-36%). For R&M orders, 7% of British firms, on balance, expected an increase during the next 12 months. By nation; England (21%), Scotland (11%) and Wales (-47%).

# Trends in Employment

#### Employment Compared to 12 months Ago (GB)



## **Expected Employment in the Next 12 Months**

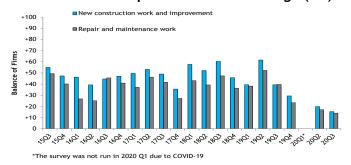


Employment fell in Great Britain for the second consecutive quarter in Q3, as firms continued to use the furlough scheme. In Britain, employment of staff, other operatives and skilled operatives declined according to 18%, 14% and 5% of firms respectively. In England, employment of other operatives, staff and skilled operatives fell according to 33%, 31% and 20% of firms respectively, the lowest balances in a decade. However, in Wales, employment of skilled operatives, other operatives and staff all rose, according to a balance of 5% of firms. This is an improvement from the negative annual balances recorded in Q2. After recording negative balances in Q2, employment of skilled operatives, staff and other operatives in Scotland also increased according to 19%, 15% and 9% of firms respectively.

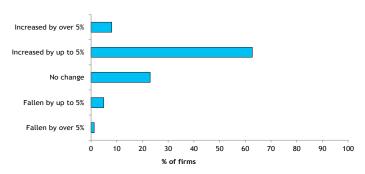
Looking at employment expectations for the next 12 months, on balance, 18% of firms in Britain expected the employment of operatives to increase and 10% expected the employment of staff to increase. In England, 28% and 14% of firms, on balance, anticipated a rise in operatives and staff employment, respectively. In Wales, on balance, 26% of respondents expected employment to increase for operatives and 16% for staff. Prospects in Scotland improved in Q3 compared to Q2, with 6% of firms expecting the employment of both operatives and staff to increase over the next 12 months.

# Trends in Costs, Tender Prices and Supply Constraints

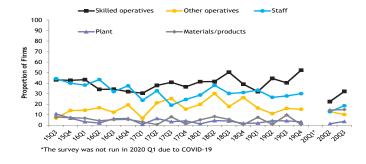
#### Tender Prices Compared to 12 Months Ago (GB)



#### Costs Compared with 12 Months Ago (GB)



#### Contractors Unsatisfied with Supply (GB)



Compared to 12 months ago, tender prices in Great Britain were higher, on balance, for 15% of firms for new construction work and improvement, and 14% for repair and maintenance work. Both balances were the lowest in nearly eight years. In England, 11% of firms, on balance, reported higher tender prices for new construction work and improvement, the lowest balance since 2013 Q1, and 12% for repair and maintenance, the lowest since 2013 Q3. In Scotland, 20% of respondents, on balance, reported an increase in tender prices for new construction work and improvement, and 22% for repair and maintenance, the lowest balance in two years. In Wales, 28% of firms reported higher tender prices for new construction work and improvement, and only 5% of firms reported higher tender prices for repair and maintenance, on balance.

In Q3, 63% of firms in Great Britain reported that costs increased by up to 5% compared to 12 months earlier, 8% reported increases of over 5%, whilst 6% reported decreases. Overall, 65% of firms, on balance, reported an increase in costs, the lowest balance in nearly four years. In England, 54% of firms, on balance, reported an increase in costs, the lowest balance in nearly nine years. 3% of firms reported rises of over 5%, 58% by up to 5%, whilst 7% of firms reported decreases. In Scotland, costs increased, on balance, according to 72% of firms with 15% of firms reporting increases of over 5%, 64% by up to 5%, whilst 6% of firms reported decreases. In Wales, three-quarters of firms, on balance, reported an increase in costs over the last 12 months, the lowest balance since 2017 Q1. 75% of firms reported increases of up to 5%, 10% by over 5%, whilst 10% reported decreases.

Overall, civil engineering firms reported continued difficulties with the supply of suitable workers in Q3. In Great Britain, 32% and 19% of respondents reported dissatisfactory supply of skilled operatives and staff, respectively. The percentage reporting dissatisfaction in supply of materials/products was 15% in Q3, up from 14% in Q2 and the highest proportion since 2014 Q2. 10% and 4% of firms also reported dissatisfaction with the supply of other operatives and plant, respectively. The most commonly reported dissatisfaction with supply in Q3 was for skilled operatives in England (28%), Scotland (47%) and Wales (35%). 22% of firms in England were also dissatisfied with the supply of staff, whilst 19% of firms in Scotland cited materials/products as another concern, the highest proportion since 2015 Q3.

Workload Trends Survey																	
1 Workload	Q3	Q4	2017Q1	Q2	Q3	Q4	2018Q1	Q2	Q3	Q4	2019Q1	Q2	Q3	Q4	2020Q1**	Q2	Q3
Compared with 12 Months Ago																	
By Country																	
GB	+1	+11	+8	+13	+24	-4	-1	+6	+10	-3	-17	+5	-1	+3		-43	-15
England	+14	+13	+21	+32	+22	+21	+9	+15	+33	+3	-25	+7	-13	+25		-38	-32
Scotland	-4	+16	-20	-24	+23	-21	-38	-33	-19	-42	-26	-4	+27	-13		-35	+39
Wales	-27	+6	-40	+67	+56	-33	+47	+64	+11	+11	-20	-6	-44	-29		-92	-57
By Size of Firm																	
<115	+2	+3	+19	0	+17	-20	-26	-2	+8	+3	+8	0	+3	-6		-42	-27
115-299	+30	+16	+45	+32	+29	+4	-8	+22	+19	-3	-11	-8	-5	+16		-40	+22
300-599	-9	+25	+25	+13	+75	+57	0	0	-13	-13	-20	0	0	0		-36	-13
600+	-13	+5	-18	0	0	-100	+67	0	+50	0	-67	+50	0	0		-100	-50
By Type of Work																	
Motorways & trunk roads	-21	-4	-14	-15	+5	-10	+8	-10	-13	+6	+2	-1	+3	-6		+3	-6
Local roads	-27	-13	-22	-16	-19	-24	-15	-21	-21	-15	-27	-1	-2	-18		-16	-22
Railways	-2	-30	-1	-8	-38	-32	+4	-13	-13	-28	-20	+11	-8	+9		+8	+16
Airports	+3	-18	+5	+17	+8	0	+22	+19	-9	-7	-37	+30	-24	-13		-81	-86
Harbours, waterways etc.	-32	-23	-12	-5	-1	-28	-15	+9	+4	+8	-21	-19	-37	-35		-45	-21
Water & sewerage	-7	+1	-16	-10	-6	+1	-14	+10	-1	-13	-19	+36	-44	-11		-27	-28
Electricity	-7	+8	-16	-16	+24	-8	+11	+12	+12	-33	-46	+14	-3	-10		-22	-4
Gas	+21	+14	+29	+57	+57	+6	0	+42	-58	-11	+6	-53	-31	-28		-36	-60
			-54	-21	+37		0			+15		-22	+57	0		-33	-7
Communications	+14 +9	+13				+28		+21	-13	+15 -9	+54						
Preliminary works, etc.	+9	+26	+37	+11	+12	+10	+3	+2	+3	-9	-8	-25	-22	-20		-50	-39
Weighted % Balance of Respondents																	
2 Expected Workload	Q3	Q4	2017Q1	Q2	Q3	Q4	2018Q1	Q2	Q3	Q4	2019Q1	Q2	Q3	Q4	2020Q1**	Q2	Q3
In the Next 12 Months																	
By Country																	
GB	+23	+35	+5	+5	+23	+28	+33	+32	+27	+4	+6	+13	0	+27		+15	+12
England	+50	+60	+31	+16	+20	+50	+34	+48	+25	+7	+17	+18	+8	+39		+24	+28
Scotland	-20	-2	-51	-49	+6	-4	+3	-20	-11	-4	-21	-38	-6	+27		-26	-17
Wales	+18	-11	-68	+42	+25	+35	+71	+70	+60	+13	+5	+37	-15	-32		+67	+5
By Size of Firm																	
<115	+9	+16	+9	+10	+11	+6	+8	+8	+17	-2	+19	-12	+5	+20		-8	-12
115-299	+32	+48	+48	+20	+38	+23	+25	+48	+53	0	0	0	+11	+46		+13	+26
300-599	+8	0	+11	+22	+67	+67	+71	+33	+25	+25	0	+14	+20	+14		+9	+27
600+	+33	+51	-14	-50	0	+33	+67	+50	0	0	0	+67	-50	0		+100	0
Weighted % Balance of Respondents																	
3 Order Books	Q3	Q4	2017Q1	Q2	Q3	Q4	2018Q1	Q2	Q3	Q4	2019Q1	Q2	Q3	Q4	2020Q1**	Q2	Q3

3 Order Books	Q3	Q4	2017Q1	Q2	Q3	Q4	2018Q1	Q2	Q3	Q4	2019Q1	Q2	Q3	Q4	2020Q1**	Q2	Q3
Compared with 12 Months Ago																	
By Country																	
GB	+3	+19	-9	+3	+13	-10	+24	+11	+15	-8	-15	+15	-16	+13		-32	-8
England	+9	+34	+17	+7	+7	+13	+38	+18	+18	-6	-24	-3	-24	+37		-33	-16
Scotland	+23	+23	-37	-3	+15	-43	-3	-48	-12	-48	-26	+5	0	+16		-18	+40
Wales	+27	-79	-63	+50	+14	-6	+46	+27	+50	-14	-20	-6	-64	-35		-62	-85
By Size of Firm																	
<115	-14	+6	+6	+2	+9	-23	-14	+7	-3	-3	+6	-8	-13	+2		-28	-27
115-299	+5	+22	+38	+27	+29	-10	+40	+27	+13	-8	-18	0	-8	+25		-16	+28
300-599	+8	0	+40	+43	+67	+29	0	-25	0	-50	0	-13	-33	+14		-40	-13
600+	+9	+34	-43	-75	-33	-33	+100	+100	+100	+50	-67	+100	0	0		-100	-25
By Type of Work																	
Motorways & trunk roads	-23	+7	-14	-5	0	+2	-3	-2	-10	-16	+4	+4	-14	0		+9	-9
Local roads	-41	-25	-31	-11	-19	-29	-33	-23	-26	-22	-19	+8	-18	-22		-14	-26
Railways	-15	-7	-17	-37	-17	-30	+31	-19	+20	+16	-10	+5	-29	+14		-12	+9
Airports	-16	-2	-14	-6	+12	-14	0	-4	-13	-23	-59	+33	0	-15		-85	-65
Harbours, waterways etc.	-28	-24	-15	+5	+4	-9	-8	+5	-4	+9	-32	-26	-48	-25		-37	-27
Water & sewerage	-11	+4	-10	-25	-10	+1	-14	+1	-5	-30	-22	+23	-44	-5		-12	-14
Electricity	+3	-2	+4	-27	+31	-14	+15	0	+7	-25	-45	-21	-3	0		-19	-19
Gas	+23	+19	+36	+18	+53	-13	-6	+57	-67	-32	-7	-53	-20	-32		-36	-56
Communications	+4	+9	-71	+33	+33	+4	-5	+8	-11	+19	+7	-30	+50	+24		-28	-7
Preliminary works, etc.	+14	+17	+23	+26	+4	+4	+1	+8	-9	-34	-18	-15	-24	-24		-47	-38

4 Expected Trends in New Orders	Q3	Q4	2017Q1	Q2	Q3	Q4	2018Q1	Q2	Q3	Q4	2019Q1	Q2	Q3	Q4	2020Q1**	Q2	Q3
In the Next 12 Months																	
New Work																	
By Country																	
GB	+22	+32	+6	-2	+20	+14	+19	+31	+21	+4	+6	+18	-8	+23		+11	+2
England	+48	+57	+40	+3	+20	+36	+13	+49	+21	+10	+21	+21	+3	+33		+25	+30
Scotland	-12	-12	-52	-42	+6	-23	0	-26	-18	-6	-18	-46	-25	+30		-39	-36
Wales	+14	-11	-68	+42	0	+25	+18	+70	+45	0	-10	+37	-15	-32		+60	-29
By Size of Firm																	
<115	-4	+21	+2	+5	+7	+2	+2	+10	+7	-13	+14	-15	-5	+16		-16	-19
115-299	+18	+34	+48	+16	+42	+12	+14	+44	+35	+6	+5	0	0	+39		0	+18
300-599	+31	0	0	+22	+33	+44	+71	+33	+38	+25	0	+14	+10	+14		+18	-9
600+	+33	+51	-6	-75	0	0	0	+50	0	0	0	+100	-50	0		+100	+25
R&M																	
By Country																	
GB	+9	+18	-13	-8	+15	+12	+5	+1	+10	-2	0	+4	-5	+15		+14	+7
England	+41	+40	+8	-10	+18	+30	+1	+20	+17	+2	+15	+9	-2	+26		+13	+21
Scotland	-14	-14	-43	-18	+7	0	-3	-31	-15	-2	-3	-12	+3	+19		+5	+11
Wales	-5	-17	-68	+8	0	-10	+6	+5	+5	-4	-53	+32	-35	-35		+79	-47
By Size of Firm																	
<115	0	0	+5	-2	-2	-8	+4	-8	+14	+2	+20	-27	+8	+17		-12	-8
115-299	+4	+15	+19	+5	+24	+13	-4	+19	+31	-7	-10	-8	-6	+22		0	+9
300-599	+8	0	0	+22	+33	+25	+29	-11	-13	0	-13	+29	0	+40		+18	-9
600+	+18	+37	-35	-75	+25	+50	0	0	0	0	0	+33	-33	-50		+100	+50

Weighted % Balance of Respondents
\*\*Please note that the Workload Trends Survey was not run in 2020 Q1 due to the impact of the coronavirus (COVID-19) on the response rate.

## **Workload Trends Survey**

1 11 40 11 11 1	Q3	Q4	2017Q1	Q2	Q3	Q4	2018Q1	Q2	Q3	Q4	2019Q1	Q2	Q3	Q4	2020Q1**	Q2	Q3
Compared with 12 Months Ago																	
ly Country																	
killed operatives			_														_
GB	+18	+28	+2	+21	+41	+14	+16	+14	+11	+6	+1	+20	-1	+17		-10	-5
ingland	+25	+30	+24	+43	+39	+29	+36	+29	+32	+14	-10	+36	+3	+27		-3	-20
cotland	+31	+38	-15	-11	+31	-4	-16	-26	-9	-8	+10	-8	-3	-3		-22	+19
√ales	+14	0	-61	+42	+63	+35	+18	+30	0	-12	-23	+32	-20	+7		-60	+5
Other operatives						_											
5B	+13	+25	-1	+20	+29	+9	+8	+11	-1	+3	-2	+15	-10	+13		-26	-14
ngland	+19	+27	+22	+37	+31	+28	+25	+21	+21	+8	-18	+20	-8	+26		-14	-33
cotland	+18	+29	-25	-10	+28	-8	-27	-31	-31	-4	0	-12	-6	-12		-39	+9
Vales	+36	+14	-50	+33	+44	-5	+18	+70	0	-8	-14	+37	-45	0		-79	+5
taff																	
iB	+18	+28	+9	+24	+38	+22	+26	+17	+29	+9	+5	+29	+7	+30		-25	-18
ngland	+21	+30	+42	+43	+40	+35	+18	+24	+49	+5	0	+25	0	+32		-20	-31
cotland	+31	+27	-22	0	+31	+2	+11	-23	+11	+12	0	-12	+19	+12		-43	+1
/ales	+41	+39	-25	+75	+69	+40	+71	+60	+42	-21	-5	+37	+5	+34		-47	+5
y Size of Firm																	
killed operatives																	
115	0	+13	+14	+4	+15	-7	-15	+7	+5	+2	+9	+12	+3	+11		-3	-5
15-299	+59	+42	+35	+30	+54	0	+14	+30	+18	-3	+27	+13	+5	+18		-4	-4
00-599	+38	+20	+33	+44	+75	+78	+43	+10	0	+11	0	+25	-10	+13		-27	-9
00+	-13	+28	-22	0	+50	0	+50	0	+33	+25	-67	+33	0	+50		0	0
ther operatives																	
115	-2	+5	+2	+7	+9	-11	-13	-11	-2	+6	+16	0	-5	+6		-18	-1
15-299	+38	+33	+30	+23	+27	-4	+7	+26	0	-6	+19	-7	+5	+11		-22	-1
00-599	+31	+25	+33	+50	+75	+67	+29	+10	0	0	-10	+38	-20	+13		-45	-2
00+	-5	+28	-24	0	+50	0	+33	+33	0	+25	-67	+33	-25	+50		0	0
aff	3			ŭ	. 50	·	. 55	55	•	- 23	٠.	55	-3	. 30		٠	
115	-2	+3	+6	+18	+20	+7	-2	+2	+7	+6	+19	-6	+17	+30		-15	-1
15-299	+50	+42	+39	+28	+41	+11	+36	+22	+29	-3	+14	-0 +7	0	+14		-22	-1
00-599	+38	+30	+56	+44	+75	+78	+30	+20	+13	+22	0	+38	+10	+50		-45	-1
00+	-5	+28	-15	0	+50	0	+67	+33	+100	+25	-33	+100	0	+50		0	-5
eighted % Balance of Respondents																	
For each of Free Lawrence																	
Expected Employment	Q3	Q4	2017Q1	Q2	Q3	Q4	2018Q1	Q2	Q3	Q4	2019Q1	Q2	Q3	Q4	2020Q1**	Q2	Q
the Next 12 Months																	
y Country																	
perative jobs																	
В	+24	+27	+12	+13	+28	+29	+37	+28	+29	+9	+11	+15	+10	+26		+18	+1
ngland	+54	+48	+26	+15	+28	+45	+36	+45	+15	+6	+24	+5	+13	+38		+31	+2
cotland	-15	-2	-29	-33	+3	+8	+11	-6	+4	+8	-10	-12	+3	+21		-39	+6
/ales	+14	-11	-25	+42	+25	+35	+76	+70	+55	+25	+10	+37	-15	-27		+67	+2
mployment of staff																	
В	+19	+40	+15	+14	+28	+21	+35	+28	+25	+12	+19	+20	+11	+20		+4	+1
ngland	+51	+62	+28	+19	+27	+44	+37	+42	+15	+1	+26	+13	+14	+28		+13	+1
cotland	-12	+2	-27	-22	+13	-13	+11	-9	+7	+17	0	-8	+3	+24		-43	+6
/ales	+18	+33	-11	+42	+25	+30	+65	+70	+25	+25	0	+37	-15	-18		+71	+1
y Size of Firm																	
perative jobs																	
perative jobs 115	+13	.10	.1.4	.17	.11	. 6	.14	114	4.0 د	14	.24	. α	. 0	+20		. 2	-2
		+10	+14	+17	+11	+6 +27	+14	+14	+24	+11	+24	-9 +7	+8			-3 +17	+3
15-299 20 500	+29	+34	+43	+16	+38		+21	+52	+41	+3	+5		+16	+44			
00-599	+15	+11	0	+33	+67	+67	+71	+22	+38	0	+11	+14	+30	+14		+9	+1
00+	+33	+37	+3	-25	+25	+33	+75	0	0	+33	0	+67	-25	0		+100	+2
mployment of staff				2	-	_	.,		2.1	_	45	,	•			22	
115 45 200	+13	+13	+16	+3	+7	+2	+16	+12	+24	+9	+15	-6 -24	+8	+24		-22	-1
15-299	+25	+28	+52	+33	+42	+27	+21	+48	+35	0	+29	+21	+21	+32		+9	+2
	+15	+33	+11	+33	+67	+33	+71	+33	+25	+25	+22	+14	+30	0		-9 -100	+1
				-25	+25	+33	+67	0	0	+33	0	+67	-25	0		+100	0
	+21	+65	+3														
00-599 00+ Veighted % Balance of Respondents	+21	+65	+3														
00+ /eighted % Balance of Respondents	+21 Q3	+65 Q4	+3 2017Q1	Q2	Q3	Q4	2018Q1	Q2	Q3	Q4	2019Q1	Q2	Q3	Q4	2020Q1**	Q2	Q
feighted % Balance of Respondents  Costs*					Q3	Q4	2018Q1	Q2	Q3	Q4	2019Q1	Q2	Q3	Q4	2020Q1**	Q2	Q
feighted % Balance of Respondents  Costs* compared with 12 Months Ago (%)					Q3	Q4	2018Q1	Q2	Q3	Q4	2019Q1	Q2	Q3	Q4	2020Q1**	Q2	Q:
Costs*  Description of Respondents  Description of Res					Q3 0	Q4 +1	2018Q1 +1	Q2 0	Q3 0	Q4 0	2019Q1 0	Q2 0	Q3 +1	Q4 0	2020Q1**	Q2 0	
"Gogsta"  Costs*  Compared with 12 Months Ago (%)  B  alling	Q3	Q4	2017Q1	Q2											2020Q1**		+
costs*  morphised with 12 Months Ago (%) B alling nchanged	Q3 0	Q4 0	2017Q1 0	Q2 0	0	+1	+1	0	0	0	0	0	+1	0	2020Q1**	0	+1
Costs*  Compared with 12 Months Ago (%)  B  B  B  B  B  B  B  B  B  B  B  B  B	Q3 0 +12	Q4 0 +1	2017Q1 0 +1	Q2 0 +1	0	+1 +2	+1 +1	0+6	0 0	0 +2	0+1	0	+1 0	0+3	2020Q1**	0 +4	+++++++2
Costs* compared with 12 Months Ago (%) B alling nchanged ower ame rate	Q3 0 +12 +18	Q4 0 +1 +9	2017Q1 0 +1 +15	Q2 0 +1 +15	0 0 +18	+1 +2 +11	+1 +1 +12	0 +6 +12	0 0 +11	0 +2 +10	0 +1 +7	0 0 +13	+1 0 +18	0 +3 +11	2020Q1**	0 +4 +24	+ + +2 +6
00+	Q3  0 +12 +18 +59	Q4 0 +1 +9 +74	2017Q1 0 +1 +15 +70	Q2 0 +1 +15 +71	0 0 +18 +69	+1 +2 +11 +81	+1 +1 +12 +79	0 +6 +12 +72	0 0 +11 +86	0 +2 +10 +85	0 +1 +7 +86	0 0 +13 +81	+1 0 +18 +79	0 +3 +11 +82	2020Q1**	0 +4 +24 +63	++ +! +2 +6
reighted % Balance of Respondents  Costs*  compared with 12 Months Ago (%)  Balling nchanged ower ame rate aster	Q3  0 +12 +18 +59	Q4 0 +1 +9 +74	2017Q1 0 +1 +15 +70	Q2 0 +1 +15 +71	0 0 +18 +69	+1 +2 +11 +81	+1 +1 +12 +79	0 +6 +12 +72	0 0 +11 +86	0 +2 +10 +85	0 +1 +7 +86	0 0 +13 +81	+1 0 +18 +79	0 +3 +11 +82	2020Q1**	0 +4 +24 +63	++ +! +2 +6
Costs*  Compared with 12 Months Ago (%)  B  B  B  B  B  B  B  B  B  B  B  B  B	Q3  0 +12 +18 +59 +11	Q4 0 +1 +9 +74 +16	0 +1 +15 +70 +14	Q2 0 +1 +15 +71 +14	0 0 +18 +69 +13	+1 +2 +11 +81 +5	+1 +1 +12 +79 +7	0 +6 +12 +72 +9	0 0 +11 +86 +3	0 +2 +10 +85 +3	0 +1 +7 +86 +5	0 0 +13 +81 +6	+1 0 +18 +79 +2	0 +3 +11 +82 +5	2020Q1**	0 +4 +24 +63 +9	+ + +2 +6 +
Costs* compared with 12 Months Ago (%) B B B B B B B B B B B B B B B B B B B	Q3  0 +12 +18 +59 +11	Q4  0 +1 +9 +74 +16	2017Q1 0 +1 +15 +70 +14	Q2  0 +1 +15 +71 +14	0 0 +18 +69 +13	+1 +2 +11 +81 +5	+1 +1 +12 +79 +7	0 +6 +12 +72 +9	0 0 +11 +86 +3	0 +2 +10 +85 +3	0 +1 +7 +86 +5	0 0 +13 +81 +6	+1 0 +18 +79 +2	0 +3 +11 +82 +5	2020Q1**	0 +4 +24 +63 +9	+++++++++++++++++++++++++++++++++++++++
costs*  costs*  compared with 12 Months Ago (%)  B  alling  nchanged  ower  ame rate  asster  ost Balances  y Country  B  agland	Q3  0 +12 +18 +59 +11	Q4  0 +1 +9 +74 +16	2017Q1 0 +1 +15 +70 +14	Q2  0 +1 +15 +71 +14	0 0 +18 +69 +13	+1 +2 +11 +81 +5	+1 +1 +12 +79 +7	0 +6 +12 +72 +9	0 0 +11 +86 +3 +89 +85	0 +2 +10 +85 +3	0 +1 +7 +86 +5	0 0 +13 +81 +6	+1 0 +18 +79 +2 +80 +65	0 +3 +11 +82 +5	2020Q1**	0 +4 +24 +63 +9	+++++++++++++++++++++++++++++++++++++++
Costs*  compared with 12 Months Ago (%)  B  allling  nchanged  ower  ame rate  aster  oost Balances  y Country  B  ngland  cotland	Q3  0 +12 +18 +59 +11  +58 +60 +79	Q4  0 +1 +9 +74 +16  +88 +90 +93	2017Q1 0 +1 +15 +70 +14 +84 +90 +94	Q2  0 +1 +15 +71 +14  +84 +75 +91	0 0 +18 +69 +13 +82 +71 +97	+1 +2 +11 +81 +5 +82 +88 +71	+1 +1 +12 +79 +7 +84 +83 +73	0 +6 +12 +72 +9 +75 +82 +72	0 0 +11 +86 +3 +89 +85 +91	0 +2 +10 +85 +3 +86 +79 +96	0 +1 +7 +86 +5	0 0 +13 +81 +6 +87 +76 +92	+1 0 +18 +79 +2 +80 +65 +91	0 +3 +11 +82 +5 +84 +82 +91	2020Q1**	0 +4 +24 +63 +9 +68 +59 +87	++++++++++++++++++++++++++++++++++++++
costs*  Costs*  magazina de la lance of Respondents  Costs*  magazina de la lance of Respondents  Costs*  magazina de la lance	Q3  0 +12 +18 +59 +11	Q4  0 +1 +9 +74 +16	2017Q1 0 +1 +15 +70 +14	Q2  0 +1 +15 +71 +14	0 0 +18 +69 +13	+1 +2 +11 +81 +5	+1 +1 +12 +79 +7	0 +6 +12 +72 +9	0 0 +11 +86 +3 +89 +85	0 +2 +10 +85 +3	0 +1 +7 +86 +5	0 0 +13 +81 +6	+1 0 +18 +79 +2 +80 +65	0 +3 +11 +82 +5	2020Q1**	0 +4 +24 +63 +9	+ +2 +6 + +6 +5
costs*  Costs*  magand costand ages  Costs*  compared with 12 Months Ago (%)  B  B  B  B  B  B  B  B  B  B  B  B  B	Q3  0 +12 +18 +59 +11  +58 +60 +79 +18	Q4  0 +1 +9 +74 +16  +88 +90 +93 +67	2017Q1 0 +1 +15 +70 +14 +84 +90 +94 +57	Q2  0 +1 +15 +71 +14  +84 +75 +91 +100	0 0 +18 +69 +13 +82 +71 +97 +100	+1 +2 +11 +81 +5 +82 +88 +71 +85	+1 +1 +12 +79 +7 +84 +83 +73 +100	0 +6 +12 +72 +9 +75 +82 +72 +95	0 0 +111 +86 +3 +89 +85 +91 +90	0 +2 +10 +85 +3 +86 +79 +96 +92	0 +1 +7 +86 +5 +91 +87 +93 +95	0 0 +13 +81 +6 +87 +76 +92 +100	+1 0 +18 +79 +2 +80 +65 +91 +90	0 +3 +11 +82 +5 +84 +82 +91 +79	2020Q1**	0 +4 +24 +63 +9 +68 +59 +87 +93	++++++++++++++++++++++++++++++++++++++
Costs*  compared with 12 Months Ago (%)  B  alling nchanged ower ame rate aster  cost Balances y Country B  ngland cotland ales y Size of Firm	0 +12 +18 +59 +11 +58 +60 +79 +18	Q4  0 +1 +9 +74 +16  +88 +90 +93 +67	2017Q1 0 +1 +15 +70 +14 +84 +90 +94 +57 +81	Q2  0 +1 +15 +71 +14  +84 +75 +91 +100 +84	0 0 +18 +69 +13 +82 +71 +97 +100	+1 +2 +11 +81 +5 +82 +88 +71 +85	+1 +1 +12 +79 +7 +84 +83 +73 +100	0 +6 +12 +72 +9 +75 +82 +72 +95	0 0 +11 +86 +3 +89 +85 +91 +90	0 +2 +10 +85 +3 +86 +79 +96 +92	0 +1 +7 +86 +5 +91 +87 +93 +95	0 0 +13 +81 +6 +87 +76 +92 +100	+1 0 +18 +79 +2 +80 +65 +91 +90	0 +3 +11 +82 +5 +84 +82 +91 +79	2020Q1**	0 +4 +24 +63 +9 +68 +59 +87 +93	++++++++++++++++++++++++++++++++++++++
ceighted % Balance of Respondents  Costs* compared with 12 Months Ago (%)  Balling nchanged ower ame rate aster  ost Balances	Q3  0 +12 +18 +59 +11  +58 +60 +79 +18	Q4  0 +1 +9 +74 +16  +88 +90 +93 +67	2017Q1 0 +1 +15 +70 +14 +84 +90 +94 +57	Q2  0 +1 +15 +71 +14  +84 +75 +91 +100	0 0 +18 +69 +13 +82 +71 +97 +100	+1 +2 +11 +81 +5 +82 +88 +71 +85	+1 +1 +12 +79 +7 +84 +83 +73 +100	0 +6 +12 +72 +9 +75 +82 +72 +95	0 0 +111 +86 +3 +89 +85 +91 +90	0 +2 +10 +85 +3 +86 +79 +96 +92	0 +1 +7 +86 +5 +91 +87 +93 +95	0 0 +13 +81 +6 +87 +76 +92 +100	+1 0 +18 +79 +2 +80 +65 +91 +90	0 +3 +11 +82 +5 +84 +82 +91 +79	2020Q1**	0 +4 +24 +63 +9 +68 +59 +87 +93	+1 +5 +2 +6 +5 +7 +7 +5 +5 +7

<sup>\*</sup>Discontinuity in series due to an amendment to the question in order to collect more detailed information on the degree of cost change.

\*\*Please note that the Workload Trends Survey was not run in 2020 Q1 due to the impact of the coronavirus (COVID-19) on the response rate.

#### **Workload Trends Survey**

R&M       By Country       GB     +46     +41     +37     +46     +42     +27       England     +62     +46     +33     +41     +43     +37       Scotland     +60     +42     +46     +38     +21     -12       Wales     0     -11     +46     +83     +63     +45       By Size of Firm       <115     +30     +19     +14     +20     +31     +19       115-299     +33     +30     +38     +52     +42     +35       300-599     +54     +60     +44     +67     +67     +75       600+     +58     +50     +43     +50     +50     -25       Weighted % Balance of Respondents	+58 +52 +60 +46 +39 +62 +39 +29 +20 +75 +72 +52 +57 +31 +60 +56 +34 +18 +18 +19 +13 +32 +17 +22 +27 +13 +19 +26 +71 +90 +90 +46 +64 +95 +32 +11 +33 +27 +41 +46 +43 +26 +26 +25 +24 +11 +17 +17 +86 +70 +88 +50 +67 +63 +60 +63 +9 +100 0 +50 +33 +33 +100 +25 +50 +50 +50 +50 +50 +50 +50 +50 +50 +5
	+75 +72 +52 +57 +31 +60 +56 +34 +18 +18 +19 +13 +32 +17 +22 +27 +13 +19 +26 +71 +90 +90 +46 +64 +95 +32 +11 +33 +19 +26 +71 +90 +90 +46 +64 +95 +32 +11 +33 +19 +26 +26 +27 +41 +46 +43 +26 +26 +25 +24 +24 +24 +50 +63 +59 +50 +33 +73 +42 +11 +17 +17 +86 +70 +88 +50 +67 +63 +60 +63 +9 +100 0 +50 +33 +33 +100 +25 +50 +50 +50 +50 +100 +25 +50 +50 +100 +25 +50 +100 +25 +50 +100 +27 +115 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
## ## ## ## ## ## ## ## ## ## ## ## ##	+75 +72 +52 +57 +31 +60 +56 +34 +18 +18 +19 +13 +32 +17 +22 +27 +13 +19 +26 +71 +90 +90 +46 +64 +95 +32 +11 +33 +19 +26 +71 +90 +90 +46 +64 +95 +32 +11 +33 +19 +26 +26 +27 +41 +46 +43 +26 +26 +25 +24 +24 +24 +50 +63 +59 +50 +33 +73 +42 +11 +17 +17 +86 +70 +88 +50 +67 +63 +60 +63 +9 +100 0 +50 +33 +33 +100 +25 +50 +50 +50 +50 +100 +25 +50 +50 +100 +25 +50 +100 +25 +50 +100 +27 +115 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
ingland	+75 +72 +52 +57 +31 +60 +56 +34 +18 +18 +19 +13 +32 +17 +22 +27 +13 +19 +26 +71 +90 +90 +46 +64 +95 +32 +11 +33 +19 +26 +71 +90 +90 +46 +64 +95 +32 +11 +33 +19 +26 +26 +27 +41 +46 +43 +26 +26 +25 +24 +24 +24 +50 +63 +59 +50 +33 +73 +42 +11 +17 +17 +86 +70 +88 +50 +67 +63 +60 +63 +9 +100 0 +50 +33 +33 +100 +25 +50 +50 +50 +50 +100 +25 +50 +50 +100 +25 +50 +100 +25 +50 +100 +27 +115 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
Scotland	+19 +13 +32 +17 +22 +27 +13 +19 +26 +71 +90 +90 +46 +64 +95 +32 +11 +33 +27 +41 +46 +43 +26 +26 +25 +24 +24 +50 +63 +59 +50 +33 +73 +42 +11 +17 +86 +70 +88 +50 +67 +63 +60 +63 +9 100 0 +50 +33 +33 +100 +25 +50 +50 +43 +39 +47 +36 +38 +52 +40 +23 +17 +49 +53 +44 +39 +27 +28 +49 +31 +14 +15 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +24 +32 +36 +38 +23 +16 +25 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
Nales	+71 +90 +90 +46 +64 +95 +32 +11 +33  +27 +41 +46 +43 +26 +26 +25 +24 +24  +50 +63 +59 +50 +33 +73 +42 +11 +17  +86 +70 +88 +50 +67 +63 +60 +63 +9  100 0 +50 +33 +33 +100 +25 +50 +50  +43 +39 +47 +36 +38 +52 +40 +23 +17  +49 +53 +44 +39 +27 +28 +49 +31 +14  +15 +10 +27 +15 +30 +42 +25 +29 +39  +59 +85 +75 +50 +55 +84 +21 0 +21  +24 +32 +36 +38 +23 +16 +25 +21 +17  +42 +48 +40 +29 +25 +46 +24 +12 +5  +86 +50 +71 +50 +70 +63 +70 +67 +18
## Size of Firm    115	+27 +41 +46 +43 +26 +26 +25 +24 +24 +24 +50 +63 +59 +50 +33 +73 +42 +11 +17 +186 +70 +88 +50 +67 +63 +60 +63 +9 100 0 +50 +33 +33 +100 +25 +50 +50 +50 +50 +43 +39 +47 +36 +38 +52 +40 +23 +17 +449 +53 +444 +39 +27 +28 +49 +31 +14 +15 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +24 +32 +36 +38 +23 +16 +25 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
+ 115	+50 +63 +59 +50 +33 +73 +42 +11 +17 +86 +70 +88 +50 +67 +63 +60 +63 +9 100 0 +50 +33 +33 +100 +25 +50 +50 +50 +43 +39 +47 +36 +38 +52 +40 +23 +17 +49 +53 +44 +39 +27 +28 +49 +31 +14 +15 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +24 +32 +36 +38 +23 +16 +25 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
115-299	+50 +63 +59 +50 +33 +73 +42 +11 +17 +86 +70 +88 +50 +67 +63 +60 +63 +9 100 0 +50 +33 +33 +100 +25 +50 +50 +50 +43 +39 +47 +36 +38 +52 +40 +23 +17 +49 +53 +44 +39 +27 +28 +49 +31 +14 +15 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +24 +32 +36 +38 +23 +16 +25 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
115-299	+50 +63 +59 +50 +33 +73 +42 +11 +17 +86 +70 +88 +50 +67 +63 +60 +63 +9 100 0 +50 +33 +33 +100 +25 +50 +50 +50 +43 +39 +47 +36 +38 +52 +40 +23 +17 +49 +53 +44 +39 +27 +28 +49 +31 +14 +15 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +24 +32 +36 +38 +23 +16 +25 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
100-599	+86 +70 +88 +50 +67 +63 +60 +63 +9 100 0 +50 +33 +33 +100 +25 +50 +50 +43 +39 +47 +36 +38 +52 +40 +23 +17 +49 +53 +44 +39 +27 +28 +49 +31 +14 +15 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +24 +32 +36 +38 +23 +16 +25 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
REM  By Country  SB	100 0 +50 +33 +33 +100 +25 +50 +50 +50 +50 +50 +50 +43 +39 +47 +36 +38 +52 +40 +23 +17 +49 +53 +444 +39 +27 +28 +49 +31 +14 +15 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +24 +32 +36 +38 +23 +16 +25 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
### Country  ### C	+49     +53     +44     +39     +27     +28     +49     +31     +14       +15     +10     +27     +15     +30     +42     +25     +29     +39       +59     +85     +75     +50     +55     +84     +21     0     +21       +24     +32     +36     +38     +23     +16     +25     +21     +17       +42     +48     +40     +29     +25     +46     +24     +12     +5       +86     +50     +71     +50     +70     +63     +70     +67     +18
### 146	+49     +53     +44     +39     +27     +28     +49     +31     +14       +15     +10     +27     +15     +30     +42     +25     +29     +39       +59     +85     +75     +50     +55     +84     +21     0     +21       +24     +32     +36     +38     +23     +16     +25     +21     +17       +42     +48     +40     +29     +25     +46     +24     +12     +5       +86     +50     +71     +50     +70     +63     +70     +67     +18
### 146	+49     +53     +44     +39     +27     +28     +49     +31     +14       +15     +10     +27     +15     +30     +42     +25     +29     +39       +59     +85     +75     +50     +55     +84     +21     0     +21       +24     +32     +36     +38     +23     +16     +25     +21     +17       +42     +48     +40     +29     +25     +46     +24     +12     +5       +86     +50     +71     +50     +70     +63     +70     +67     +18
England	+49     +53     +44     +39     +27     +28     +49     +31     +14       +15     +10     +27     +15     +30     +42     +25     +29     +39       +59     +85     +75     +50     +55     +84     +21     0     +21       +24     +32     +36     +38     +23     +16     +25     +21     +17       +42     +48     +40     +29     +25     +46     +24     +12     +5       +86     +50     +71     +50     +70     +63     +70     +67     +18
Scotland	+15 +10 +27 +15 +30 +42 +25 +29 +39 +59 +85 +75 +50 +55 +84 +21 0 +21 +24 +32 +36 +38 +23 +16 +25 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
Wales 0 -11 +46 +83 +63 +45 by Size of Firm    115	+59 +85 +75 +50 +55 +84 +21 0 +21 +24 +32 +36 +38 +23 +16 +25 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
## Size of Firm    115	+24 +32 +36 +38 +23 +16 +25 +21 +17 +42 +48 +40 +29 +25 +46 +24 +12 +5 +86 +50 +71 +50 +70 +63 +70 +67 +18
+30 +19 +14 +20 +31 +19 +119 +115-299 +33 +30 +38 +52 +42 +35 300-599 +54 +60 +44 +67 +67 +75 6600+ +58 +50 +43 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +50 +25 = 5600+ +38 +50 +30 +50 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +50 +50 +50 +50 +25 = 5600+ +38 +50 +43 +50 +50 +50 +50 +50 +50 +50 +50 +50 +50	+42     +48     +40     +29     +25     +46     +24     +12     +5       +86     +50     +71     +50     +70     +63     +70     +67     +18
115-299	+42     +48     +40     +29     +25     +46     +24     +12     +5       +86     +50     +71     +50     +70     +63     +70     +67     +18
Solution	+86 +50 +71 +50 +70 +63 +70 +67 +18
### ### ### ### ### ### ### ### ### ##	
9 Supply of Resources Required         Q3         Q4         2017Q1         Q2         Q3         Q4         2           Skilled Operatives         34         32         30         38         41         36         31         37         Scotland         39         25         39         36         31         37         Scotland         24         38         42         Wales         45         0         7         67         69         0         O         Other Operatives         0         7         67         69         0         O         Other Operatives         12         19         7         21         25         15         England         12         19         7         21         25         15         England         12         14         12         15         16         11         Scotland         15         37         3         16         31         23         Wales         5         0         0         33         25         0         0         Staff         6B         32         37         24         33         19         24         England         30         35         31         30         18         32	
GB 34 32 30 38 41 36 England 39 25 39 36 31 37 Scotland 32 55 40 24 38 42 Wales 45 0 7 67 69 0 Other Operatives  GB 12 19 7 21 25 15 England 12 19 7 21 25 15 England 12 14 12 15 16 11 Scotland 15 37 3 16 31 23 Wales 5 0 0 33 25 0 Staff GB 32 37 24 33 19 24 England 30 35 31 30 18 32	18Q1 Q2 Q3 Q4 2019Q1 Q2 Q3 Q4 2020Q1** Q2
England     39     25     39     36     31     37       Scotland     32     55     40     24     38     42       Wales     45     0     7     67     69     0       Other Operatives       GB     12     19     7     21     25     15       England     12     14     12     15     16     11       Scotland     15     37     3     16     31     23       Wales     5     0     0     33     25     0       Staff       GB     32     37     24     33     19     24       England     30     35     31     30     18     32	41 42 50 39 32 44 40 52 23
Scotland     32     55     40     24     38     42       Wales     45     0     7     67     69     0       Other Operatives       GB     12     19     7     21     25     15       England     12     14     12     15     16     11       Scotland     15     37     3     16     31     23       Wales     5     0     0     33     25     0       Staff       GB     32     37     24     33     19     24       England     30     35     31     30     18     32	39 40 63 40 32 42 45 52 28
Wales     45     0     7     67     69     0       Other Operatives       EB     12     19     7     21     25     15       England     12     14     12     15     16     11       Scotland     15     37     3     16     31     23       Wales     5     0     0     33     25     0       Staff       GB     32     37     24     33     19     24       England     30     35     31     30     18     32	51 49 46 44 45 46 53 63 22
Other Operatives       GB     12     19     7     21     25     15       England     12     14     12     15     16     11       Scotland     15     37     3     16     31     23       Wales     5     0     0     33     25     0       Staff       GB     32     37     24     33     19     24       England     30     35     31     30     18     32	29 0 15 38 9 0 10 36 13
GB     12     19     7     21     25     15       England     12     14     12     15     16     11       Scotland     15     37     3     16     31     23       Wates     5     0     0     33     25     0       Staff       GB     32     37     24     33     19     24       England     30     35     31     30     18     32	
England     12     14     12     15     16     11       Scotland     15     37     3     16     31     23       Wales     5     0     0     33     25     0       Staff       GB     32     37     24     33     19     24       England     30     35     31     30     18     32	20 30 18 26 16 11 16 15 13
Scotland 15 37 3 16 31 23 Wales 5 0 0 33 25 0 Staff GB 32 37 24 33 19 24 England 30 35 31 30 18 32	15 26 15 19 8 16 22 18 17
Wales     5     0     0     33     25     0       Staff       GB     32     37     24     33     19     24       England     30     35     31     30     18     32	32 33 33 35 33 19 13 19 18
Staff       GB     32     37     24     33     19     24       England     30     35     31     30     18     32	24 0 5 33 5 0 5 11 0
GB 32 37 24 33 19 24 England 30 35 31 30 18 32	
England 30 35 31 30 18 32	29 38 30 31 33 26 28 30 13
	32 33 33 12 31 22 36 19 18
Wales 0 22 0 33 0 0	
Plant	27 44 25 54 48 23 25 38 13
GB 6 1 6 3 4	
	27     44     25     54     48     23     25     38     13       0     0     0     50     9     0     5     32     0
<b>3</b>	27     44     25     54     48     23     25     38     13       0     0     0     50     9     0     5     32     0       1     4     4     2     2     4     4     3     1
Scotland 5 8 2 0 0 0	27     44     25     54     48     23     25     38     13       0     0     0     50     9     0     5     32     0       1     4     4     2     2     4     4     3     1       1     7     0     3     2     2     9     0     2
23 22 0 0 0 0	27     44     25     54     48     23     25     38     13       0     0     0     50     9     0     5     32     0       1     4     4     2     2     4     4     3     1       1     7     0     3     2     2     9     0     2       0     3     14     0     3     0     0     3     0
Materials and Products	27     44     25     54     48     23     25     38     13       0     0     0     50     9     0     5     32     0       1     4     4     2     2     4     4     3     1       1     7     0     3     2     2     9     0     2
GB 5 6 3 1 8 1	27     44     25     54     48     23     25     38     13       0     0     0     50     9     0     5     32     0       1     4     4     2     2     4     4     3     1       1     7     0     3     2     2     9     0     2       0     3     14     0     3     0     0     3     0       6     0     0     4     0     0     0     0     0
England 9 5 5 2 10 3	27     44     25     54     48     23     25     38     13       0     0     0     50     9     0     5     32     0       1     4     4     2     2     4     4     3     1       1     7     0     3     2     2     9     0     2       0     3     14     0     3     0     0     3     0       6     0     0     4     0     0     0     0     0       5     8     6     1     7     1     10     1     14
Scotland         2         8         3         0         9         0           Wales         0         0         0         0         0         0	27     44     25     54     48     23     25     38     13       0     0     0     50     9     0     5     32     0       1     4     4     2     2     4     4     3     1       1     7     0     3     2     2     9     0     2       0     3     14     0     3     0     0     3     0       6     0     0     4     0     0     0     0     0

<sup>%</sup> of Respondents Reporting Unsatisfactory Availability of Resources

#### About the Civil Engineering Contractors Association (CECA) and Workload Trends

The number of contractors taking part in CECA's 2020 Q3 survey totalled 85. The survey responses are weighted by size of firm to ensure that results are representative of the industry. The results displayed are typically weighted balances and are calculated by taking the difference between firms reporting an increase in workloads, for example, and the proportion of firms experiencing a fall.

CECA has over 300 member firms which carry out more than 80% of all civil engineering work in Great Britain. The quarterly CECA survey of civil engineering workload trends, in which more than a third of the membership takes part, tests for changes over the past year in contractors' workload, workforce, order books, cost trends, and tender prices. It also examines the supply situation for key resources, and contractors' expectations of trends in new orders and employment in the coming 12 months. Full reports of the CECA survey are available to non-members; £30 per single copy or £100 for an annual subscription.

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Please note that the Workload Trends Survey was not run in 2020 Q1 due to the impact of the coronavirus (COVID-19) on the response rate.